Verified providers. A QR badge you can scan.

FixIt Services is a Nairobi-based online marketplace that connects people and businesses in Kenya with verified service providers, from skilled individuals such as plumbers, electricians and barbers to established companies in weddings, events, catering, cleaning, security and construction. Clients describe a job once and verified providers send quotes. It is free for clients, FixIt takes no commission, and providers pay a flat monthly package to stay listed. FixIt Services is a Simba Fix Holdings company. Visit fixit-services.com.

Four story angles

Scan the fundi before they enter your home. Individuals on FixIt carry an ID badge with a QR code. A client scans it and sees, on their own phone, whether the person is verified and active. It turns "trust me" into something you can check at the gate.

A marketplace that takes no commission. Providers pay a flat monthly package instead of a cut of every job, so a client's quote isn't inflated to cover a platform fee.

Work for graduates and new pros. FixIt Tiers rate experience openly. Tier 1, Rising, gives college and TVET graduates a way to be found and trusted while they build a track record.

Vetting you can see. ID, a CV with references, a background check and an interview for every individual, plus registrations and permits for companies. Clients see what was checked on each profile.

Key facts

What it is: A marketplace where clients post a job once and verified individuals and companies send quotes.

Free for clients: Clients pay nothing to FixIt and FixIt takes no commission. Clients pay the provider directly.

How providers pay: A flat monthly package. No commission on any job.

Verified, not just listed: Individuals send their ID, passport photo and a CV with references, pass a background check and are interviewed by a FixIt relationship manager. Companies send their registration, KRA PIN, county permit and sector licences.

The QR ID badge: Every individual wears a FixIt T-shirt and carries an ID badge with a QR code. Scanning it shows on the client's phone whether that person is verified and active right now.

FixIt Tiers: Rising (under 5 years), Established (5 to 9 years) and Master (10+ years), shown on every profile.

Coverage: 23 service categories across Kenya, from plumbing and electrical to weddings, events, security and construction.

Apps: FixIt for clients and FixIt Pro for providers, for Android and iPhone, coming soon. The website works on any phone today.

Based in: Nairobi, Kenya. A Simba Fix Holdings company.

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